

Gamuda Supplier Onboarding – FAQs

General FAQs

1. What is SAP Ariba?

SAP Ariba is a software company that provides cloud-based procurement, spend management and supply chain services so that suppliers and buyers can connect and do business globally.

2. Who are categorised as Gamuda's suppliers?

Gamuda's suppliers include vendors, contractors, consultants and professional bodies.

3. As a supplier, is there a subscription fee to get onboard SAP Ariba?

There is no subscription fee to get onboard SAP Ariba. There are also no fees to participate in any subsequent sourcing events.

4. How do I access the SAP Ariba Supplier Portal?

You may access the portal via supplier.ariba.com.

5. Do I need a username and password to access the SAP Ariba Supplier Portal?

Yes. When you sign up with SAP Ariba, you can key in your preferred username and password which you will use to access the portal.

6. Can the system be accessed remotely?

Yes. As long as you have an internet connection, you may access the SAP Ariba Supplier Portal with any internet browser. This includes mobile devices.

7. How will suppliers receive notifications from Gamuda?

For general notifications or updates, suppliers will receive emails from Gamuda Group Procurement.

For sourcing event invitations, suppliers will receive emails from respective Gamuda business units.

8. What if I need more help getting onboard SAP Ariba?

You may refer to our [supplier onboarding video guide](#) or user guide on our [website](#).

9. Who do I contact for business support?

Gamuda Group Procurement: 1300 820 030 | group-procurement@gamuda.com.my

10. Who do I contact for technical support?

Contact SAP Ariba by visiting supplier.ariba.com and entering the Help Center.

Gamuda Supplier Onboarding – FAQs

Technical FAQs

- 1. I am new to SAP Ariba and have been invited to participate in a sourcing event. How do I get started?**
Please refer to our [supplier sourcing event participation video guide](#) or user guide on our [website](#). You may also visit the Help Center on SAP Ariba for tutorials.
- 2. What do I do if I am invited to a Gamuda sourcing event, but do not intend to respond?**
The first time you log into a Gamuda sourcing event, you will be presented with a ***Decline to Respond*** button. Click this button if you do not intend to respond.
- 3. How do I get to an invite to a Gamuda sourcing event?**
You will receive a sourcing event invitation email from Gamuda. This email will contain a hyperlink that will take you directly to the sourcing event you have been invited to participate in.
- 4. How do I use SAP Ariba to submit online responses to Request for Proposals (RFPs)?**
Please refer to our [supplier sourcing event participation video guide](#) or user guide on our [website](#). You may also visit the Help Center on SAP Ariba for tutorials.
- 5. How can I view my Event List?**
Once in the SAP Ariba Supplier Portal, click the ***Status: Open*** section to view your Event List.